AMICIS GROUP

2026

ALGEOS HEALTHCARE
Customer Case Study

Supported with Managed IT Services and CyberGuard

algeos
www.algeos.com

Introduction

How Amicis Group partnered with Algeos, a global leader in healthcare and podiatry solutions, to modernise its IT operations while strengthening cyber security.

Healthcare and Podiatry Solutions

algeos
www.algeos.com

100 Employees receiving security awareness training

100 Endpoints covered by MDR

5 Onsite engineer days per week



Challenges & Objectives

Modernising IT. Strengthening cyber security.

Algeos needed to modernise its IT operations while strengthening cyber security. With sensitive healthcare data to protect and growing compliance pressures (GDPR, ISO 27001), the business also faced challenges from legacy systems, limited onsite IT capacity, and the need to align IT with its long-term "Go North" strategy.

Challenges

- **Legacy Systems** - Modernising IT operations
- **Limited Onsite IT Capacity** - Supporting day-to-day requirements
- **Compliance Pressures** - GDPR and ISO 27001
- **Strategic Alignment** - Supporting the Go North strategy

Objective

Modernise IT operations, strengthen cyber security and align technology with Algeos' long-term Go North strategy.

The Amicis Group Solution

Amicis Group partnered with Algeos to deliver a combined Managed IT Service (MSP) and CyberGuard security package, acting as an extension of its IT team.

Managed IT Services



Dedicated Onsite Engineer

5 days/week with 1st–3rd line support

End-usr Support

Device builds, patching and network management

Vendor & Asset Management

Plus Power BI and intranet development

Strategic IT Consultancy

Aligned to business objectives

CyberGuard

Security Awareness

Training for 100 employees

Vulnerability Management

Ongoing vulnerability scanning

Consultancy & Incident Response

Flexible consultancy retainer for advisory and incident response

Penetration Testing

12 URLs and internal/external IPs

Managed Detection & Response

Bitdefender MDR across 100 endpoints for 24/7 detection and response

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THE RESULTS

Reduced Downtime

Through daily onsite support and rapid triage.

Improved Security Posture

Via MDR, scanning and testing

Regulatory Compliance

With GDPR and ISO 27001

Greater Efficiency

Through vendor management and automation

Strategic alignment of IT with the Go North business initiative

Find out more about how Amicis Group can help your organisation

0333 305 5348 hello@amicisgroup.co.uk amicisgroup.co.uk



"Taking Amicis Group's CyberGuard service was essential for securing our business against evolving threats. It has given us peace of mind, expert support, and a proactive security approach that keeps our systems and data protected."

Max Sheridan
Managing Director, Algeos